

OAH* LEGAL ASSISTANCE NETWORK HOTLINE



Do you need **legal help** with a **Public Benefits case** at the **Office of Administrative Hearings (OAH)**?

Call the **OAH Legal Assistance Network (OLAN)*** to ask for **free legal help** at: **(202) 301-1646**

Who runs the OLAN hotline?

OLAN is not affiliated with OAH. The hotline is run by the OAH Legal Assistance Network (OLAN), a group of five legal service organizations. Members of this network include Bread for the City, the Legal Aid Society of the District of Columbia, Legal Counsel for the Elderly, Neighborhood Legal Services Program, and the Washington Legal Clinic for the Homeless.

What type of public benefits cases can OLAN accept?

OLAN helps individuals with TANF, SNAP, Medicaid, DC Healthcare Alliance, Interim Disability Assistance, Personal Care Aide, Elderly and Persons with Disabilities Waiver, Shelter, and Rapid Rehousing cases.

When can I call?

Mondays, Tuesdays, Wednesdays, and Thursdays from 10:00 AM to 3:00 PM.

What if no one answers when I call?

If you do not reach anyone, please leave a message, and your call will be returned within 2 business days. (If you leave a message after 3:00 on Thursdays, you may not hear back until Monday morning.) If you have an upcoming hearing and need to speak with someone sooner, please state your hearing date in your message. We cannot, however, guarantee that we will be able to respond before your hearing.

Will I be given a lawyer if I call?

Anyone who calls with a public benefits matter will at least get advice *after* your case is referred to one of the member organizations in the OLAN network. We will do our best to find you legal representation, but we cannot make any guarantees for representation.



* OLAN is not affiliated with OAH. Attorneys and staff affiliated with the hotline are not employees of OAH or the OAH Resource Center. January 2024